

COUNTY RURAL OFFICES OF SOCIAL SERVICES
MENTAL HEALTH AND DIABILITIES
MANAGEMENT PLAN
ANNUAL SERVICE AND BUDGET PLAN

FISCAL YEAR 2015
JULY 1, 2014 –JUNE 30, 2015

SERVING THE COUNTIES OF: CLARKE, DECATUR, LUCAS, MONROE, RINGGOLD,
AND WAYNE

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Duffy Kester, Chair
CROSS Governing Board of Directors

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Introduction

County Rural Offices of Social Services was formed under Iowa Code Chapter 28E to create a Mental Health and Disability Service Region in compliance with Iowa Code 331.390.

In compliance with IAC 441-25 the CROSS Management Plan includes three parts: Annual Service and Budget Plan, Annual Report and Policies and Procedures Manual. The Annual Service and Budget Plan includes the services to be provided and the cost of those services, local access points, Targeted Case Management agencies, a plan for ensuring effective crisis prevention and a description of the scope of services, projection of need and cost to meet the need, and provider reimbursement provisions.

The Annual Service and Budget Plan has been approved by the CROSS governing board and is subject to approval by the Director of Human Services.

CROSS management plans are available in each local CROSS office and on the Region and DHS Websites.

Access Points

An access point is a part of the service system or community that shall be trained to complete the MH/DD funding applications for persons with a disability and forward them to the local CROSS Office.

Access Points	Address	Phone Number
Clarke County Courthouse, CROSS Coordinator Office	Clarke County Courthouse 100 S. Main, Osceola, IA 50213	641-414-2968
Crossroads Mental Health	820 N Main, Osceola, IA 50213	641-342-4888
Clarke County Hospital	800 S Fillmore St. Osceola, IA 50213	641-342-2184
Clarke County Public Health	134 W. Jefferson, Osceola, IA 50213	641-342-3724
Decatur/Ringgold County Case Management	201 NE Idaho St, Leon, Iowa 50144	641-446-7178
Decatur County Community Services	201 NE Idaho St., Leon, Iowa 50144	641-446-7178
Community Health Centers of Southern Iowa (2 locations)		
Leon	302 NE 14 th St., Leon, Iowa 50144	641-446-2383
Lamoni	802 E Ackerley, Lamoni, Iowa 50140	641-784-7911
Decatur County Hospital	1405 NW Church, Leon, Iowa 50144	641-446-4871
Decatur County Public Health	207 NE Idaho St., Leon, Iowa 501044	641-446-6518
Decatur/Ringgold/Clarke County Case Management	201 NE Idaho St, Leon, Iowa 50144	641-446-7178
Lucas County Community Services, CROSS Coordinator Office	125 South Grand Chariton, IA 50049	641-774-0423
Southeast Iowa Case Management	103 South Clinton, Albia, IA 52531	641-932-5697
Lucas County Health Center	1400 N. 7 th , Corydon, IA 50049	641-774-3370
Monroe County Community Services, Cross Coordinator Office	1801 South B Street, Albia, Iowa 52531	641-932-2427
Community Health Centers of Southern Iowa	12 Washington Ave West, Albia, Iowa 52531	641-932-2065
Southeast Iowa Case Management	103 South Clinton, Albia, IA 52531	641-932-5697
Ringgold County Public Health	119 South Fillmore, Mount Ayr, Iowa 50854	641-464-0691
Decatur/Ringgold County Case Management	201 NE Idaho St, Leon, Iowa 50144	641-446-7178
Wayne County Community Services	101 North Lafayette, Corydon, IA 50060	641-872-1301
Southeast Iowa Case Management	103 South Clinton, Albia, IA 52531	641-932-5697
Community Health Centers of Southern Iowa	215 West State Street, Corydon, IA 50060	641-872-1750
Decatur /Ringgold County Case Management	201 NE Idaho Street, Leon, IA 50144	641-446-7178

Targeted Case Management

CROSS shall offer a choice and access to cost effective, evidenced based, conflict free Targeted Case Management as described in IAC 441-25.21(1)g. The CROSS Technical Assistance Committee reviewed interested agencies, made recommendations to the Governing Board, who designated Targeted Case Management agencies to offer services to individuals enrolled in the Medicaid program. Case Management/Service Coordination is available within 45 miles to receive services. Designated Case Management agencies serving the CROSS are accredited by the Department of Human Services. Targeted Case Managers meet the qualifications as defined in IAC 441.

The designated Targeted Case Management and Service Coordination Services meet the following expectations:

- Performance and outcome measures relating to the safety, work performance and community residency of the individuals receiving the service
- Standards including but not limited to social history, assessment, service planning, incident reporting, crisis planning, coordination, and monitoring for individuals receiving the services.
- Methodologies for complying with the requirements of sub rule 441-25.21 g which may include the use of electronic recording keeping and remote or internet based training.

CROSS has identified and designated the following providers for case management in the CROSS region:

- 1) Decatur County Community Services : 201 NE Idaho St., Leon, Iowa 50144
Phone: 641-446-7178
- 2) Southeast Iowa Case Management: Satellite office: 103 South Clinton, Albia, Iowa 52531
Phone: 641-932-5697. Home Office: 101 N 16th, PO Box 1103, Fairfield, Iowa 52556
Phone: 641-472-3523.

The Designated Case Management agencies are accredited by the Iowa Department of Human Services under Chapter 24 and case managers meet the qualifications as defined in IAC 441. Enrollees needing case management services will be offered both agencies as a choice of Targeted Case Management services.

Crisis Planning

Emergency Services

Funding for outpatient mental health services is available through CROSS for individuals before they are determined eligible for other funding sources. This provision will assist in preventing mental health symptoms from escalating into a crisis due to lack of funding for needed services.

Access:

The Outpatient Mental Health Services are within 30 miles for residents within the CROSS Region which exceeds the rural requirement of 45 minutes for this population. Community Health Centers of Southern Iowa and Cross Roads provide 24 hours per day, 7 days a week, 365 days per year telephone crisis services, between these two providers the Region has full coverage.

The Mental Health Institutes and Hospitals are located within 100 miles of the Region's member counties.

Current basic crisis response provisions including 24 hour access to crisis response and evaluation are provided through Community Mental Health Centers and providers listed below.

Area	Provider	Address	Phone
Clarke County	Cross Roads Mental Health	820 N. Main St. #1, Osceola, Iowa 50213	(641) 342-4888
	Clarke County Hospital	800 S. Fillmore St., Osceola, Iowa 50213	(641) 342-2184
	Clarinda Mental Health Institute	1800 N. 16 th St. , Clarinda, Iowa 51632	(712) 542-2161
Decatur County	Community Health Centers of Southern Iowa	302 NE 14 th St, Leon, Iowa 50144	(641) 446-2383
	Decatur County Hospital	1405 NW Church, Leon , Iowa 50144	(641) 446-4871
Lucas County	Lucas County Health Center	1200 N. 7 th St., Chariton, Iowa 50049	(641) 774-3000
	Lucas County Hospital	1200 N. 7 th St., Chariton, Iowa 50049	(641) 774-3000
Monroe County	Community Health Centers of Southern Iowa	302 NE 14 th St, Leon, Iowa 50144	(641) 932-2065
	Monroe County Community Hospital	6580 165 th St., Albia, Iowa 52531	(641) 932-2134
Ringgold County	Ringgold County Community Hospital	504 Cleveland St., Mount Ayr, Iowa 50854	(641) 464-3226
Wayne County	Community Health Centers of Southern Iowa	302 NE 14 th St, Leon, Iowa 50144	(641) 446-2383
	Wayne County Hospital	417 S. East St., Corydon, Iowa 50060	(641) 872-2260
Mental Health Institutes / Hospitals			
Page County	Clarinda Mental Health Institute	1800 N. 16 th St. #1, Clarinda, Iowa 51632	(712) 542-2161
Story County	Mary Greely Medical Center	1111 Duff Ave. , Ames, IA 50010	(515) 239-2155
Henry County	Mount Pleasant Mental Health Institute	1200 E Washington St., Mount Pleasant, IA 52641	(319) 385-7231

CRISIS PREVENTION:

CROSS crisis prevention begins with community education through the evidenced based practice of MENTAL HEALTH FIRST AIDE (MHFA) classes for the general public and professionals. MHFA classes, with a modified curriculum, (where appropriate and approved by MHFA) for professionals, will be offered to the following: Law enforcement, First Responders, EMT, emergency room staff, fire departments, staff of medical clinics and behavioral health clinics as prevention efforts.

CRISIS RESOLUTION:

Crisis resolution will be ensured through the contracting process with providers of crisis services. Providers are required to meet the access standards in IAC 441-25.3(331). Providers are required to report quarterly on individuals served and how the appropriate access standard was or was not met. Providers are also required to report quarterly the tracking of referrals and provide follow-up contact to insure the referral was accessed and appropriate and that the crisis was resolved.

Crisis prevention, response, and resolution are also embedded in the treatment and support plans that are prepared by Network Providers, Targeted Case Management, and Service Coordination. When these plans are developed, the goal is to determine an environment and support structure that works for a person to mitigate the triggers that lead to crisis.

CROSS, being located in a rural area has identified a need for crisis prevention and intervention services currently not available within the region. The identified crisis services are:

- Comprehensive Crisis Services: Crisis Residential Services
- Justice-Involved Services: Jail Diversion
- Advances in EBP: Peer Self-Help Drop-In Centers; Clubhouse
- Comprehensive Crisis Services: 23-Hour, Stabilization Facility
- Establishment of the evidenced based employment program SEARCH

The region will be completing a community assessment and through that process will establish further needs, provider capacity to provide the needed services and meet access standards, evidenced practices needed to support current and new services. Through this process CROSS shall prioritize the needed services and supports to be implemented and identify the necessary resources to establish and sustain the proposed new programs both for crisis services and community support services such as employment services.

Scope of Services

COA Code(s)	Core Services	MI, ID,	DD
4x43-301	Treatment: Assessment & Evaluation	X	X
4x42-305	Treatment: MH Outpatient Therapy	X	
4x42-306	Treatment: Psychotropic Medication Prescribing & Management	X	
4x71-319, 4x73-319	Treatment: MH Inpatient Treatment	X	
4x41-306	Treatment: Medications	X	
COA Code(s)	Core Services	MI, ID,	DD
4x42-301	Basic Crisis Response: Evaluation	X	X
4x23-376	Crisis Care Coordination	X	X
4x44-305	Community Based Intervention	X	
4x44-346	Telephone Crisis Services	X	X
4x32-322	Basic Crisis Response: Personal Emergency Response System	X	X
4x74-300, 4x74-353, 4x74-393, 4x75-xxx	Commitment Related (Evaluations, Sheriff Transport, Legal Representation, Mental Health Advocates)	X	
4x32-320	Support for Community Living: Home Health Aide	X	X
4X32-321	Support for Community Living: Chore Services	X	X
4x32-328	Support for Community Living: Home & Vehicle Mod	X	X
4x32-325	Support for Community Living: Respite	X	
4x32-329	Support for Community Living: Supportive Community Living (Daily)	X	
4x32-329	Support for Community Living: Supportive Community Living (Hourly)	X	X
4x31-354	Support for Community Living: Transportation	X	X
4x33-345	Support for Community Living: Rent Assistance	X	X
4x50-399	Support for Employment: Day Habilitation	X	
4x50-364	Support for Employment: Job Development	X	X
4x50-368 or 4x50-369	Support for Employment: Supported Employment	X	X
4x50-362	Support for Employment: Prevocational Services	X	
4x45-323	Recovery Services: Family Support	X	
4x45-366	Recovery Services: Peer Support	X	
4x21-375	Service Coordination: Case Management	X	X
4x22-xxx	Service Coordination: Service Coordination	X	X
4x24-376	Service Coordination: Health Homes	X	
COA Code	Additional Core Services To Be Funded when Public funds are available	MI, ID,	DD
4x23-xxx	Comprehensive Crisis Services: 23-Hour, Stabilization Facility	X	
4x23-xxx	Comprehensive Crisis Services: Crisis Residential Services	X	
4x22-xxx	Justice-Involved Services: Jail Diversion	X	
COA Code	Other Services	MI, ID,	DD
4X03-471	Information and referral	X	X
4x37-373	Public Education	X	X
4411-xxx	Administration	X	
4x63-314, 4x63-315, 4x63-316, 4x64-314, 4x64-315, 4x64-316	Residential Care Facility	X	
4x64-329	SCL provided in a licensed RCF	X	
4X74-300	Diag. Evaluation related to committal	X	
4X74-353	Sheriff Transportation	X	
4X74-393	Legal Rep / Commitment	X	

4x50-360	Voc/Day-Sheltered Workshop	X	
4X50-367	Adult Day Care	X	
4x33-399	Other basic needs, personal needs	X	X

Budget and Finance for FYE 2015

CROSS is in the development stage of standardization and regionalization. The FYE 15 budget was developed at the local level with input and collaboration with stakeholders to assess need and access standards as defined in IAC 441-25.3(331). The projection of need is identified in the amount budgeted in each category.

MENTAL HEALTH FUND FYE 2015 Revenue Budget		
Account Number	Description	Dollar Amount
0010-1-60-4000-811000	Reimbursement From private source	\$420
0010-1-60-4000-84700	Miscellaneous reimbursement	\$25,752
0010-2-60-4000-225000	MHDS equalization	\$163,970
0010-2-60-4000-264500	State Payment Program	\$89,529
0010-4-60-4000-612000	Equipment & Machinery	\$3,000
0010-4-	General Fund	
	MH/DD Levy	\$2,005,920
	TOTAL REVENUE	\$2,288,591
Estimated	2014 MH/DD Fund Balance	\$1,376,967
	Total available funds	\$3,665,558

FYE 2015		CROSS REGION MH/DS EXPENDITURE BUDGET	
SERVICES EXPENDITURE BUDGET			
MH DIAGNOSIS CODE	Activity Code (COA)	Description	Budgeted Amount
40	04371	Information and Referral Services	\$10,000
40	05373	Public Education Services	\$10,000
40	21375	Case Management	\$27,109
40	22100	Salary - Region Social Work	\$19,979
40	22110	FICA	\$1,482
40	22111	IPERS	\$1,705
40	22113	HEALTH INSURANCE	\$5,197
40	23376	Crisis Care Coordination	\$500
40	23376	Health Home	\$19,609
40	31354	Transportation-General	\$36,455
40	32320	Home Health Aide	\$6,550
40	32321	Chore Services	\$5,200
40	32322	Personal Emergency Response	\$6,020
40	32325	Respite	\$32,500
40	32328	Home and Vehicle Mod	\$18,050
40	32329	SCL- non institutional	\$22,200
40	33345	Rent Subsidy	\$10,000
40	33399	Other Basic Needs	\$500
40	41306	Medication Prescribing	\$52,300
40	42306	Prescription Meds	\$1,900
40	42305	Outpatient	\$111,700
40	43301	Assessment and Eval (non Crisis)	\$6,400
40	42301	Crisis Evaluation	\$4,900
40	30400	Emergency med. Care	\$1,000
40	44305	Community Based Intervention	\$1,500
40	44346	Telephone Crisis Services	\$16,000
40	45323	Family Peer Support	\$11,100
40	45366	Peer Support	\$9,100
40	50360	Voc/Day Shelter Workshop	\$41,776
40	50362	Pre-Voc	\$29,368
40	50364	Job Development	\$11,000
40	50368	Individual Supported Employment	\$11,500
40	50369	Group Supported Employment	\$1,500
40	50399	Day Hab	\$24,500
40	63314	RCF 1-5 beds	\$48,500
40	63315	RCF ID 1-5 beds	\$99,000
40	63316	RCF PMI 1-5 beds	\$10,000
40	31700	NF ICF PMI 1-5 beds	\$20,000
40	64329	SCL provided in an RCF	\$22,146

40	39900	Other	\$20,000
40	64314	RCF 6+beds	\$93,220
40	64315	RCF ID 6+ beds	\$24,500
40	64316	RCF PMI 6+ beds	\$61,750
40	31700	NF ICF PMI 6+ beds	\$20,000
40	64329	SCL provided in an RCF	\$43,160
40	71319	Inpatient Mental Health Inst.	\$652,486
40	73319	Private/Public MH Hospital	\$491,980
40	74300	Diagnostic Eval related committal	\$6,200
40	74353	Sheriff Transport	\$19,800
40	74393	Legal Rep/Commitment	\$8,250
40	75395	Advocate Purchased	\$20,864
40	75100	PT-Salary Court Advocate	\$15,000
40	75110	FICA	\$1,967
40	75111	IPERS	\$2,263
40	75260	Gen office supplies	\$100
40	75412	Postage Mailing	\$120
40	75413	Mileage/travel exp	\$600
40	75414	Phone	\$360
40	75422	Education/Training	\$300
42	O4371	Information and Referral Services	\$10,000
42	O5373	Public Education Services	\$10,000
42	21375	Case Management	\$16,900
42	22100	Salary - Region Social Work	\$21,462
42	22110	FICA	\$1,595
42	22111	IPERS	\$1,837
42	22113	HEALTH INSURANCE	\$5,442
42	24376	Health Home	\$4,600
42	31354	Transportation-General	\$11,200
42	32320	Home Health Aide	\$3,300
42	32322	Personal Emergency Response	\$2,800
42	32325	Respite	\$18,000
42	32328	Home and Vehicle Mod	\$11,050
42	32329	SCL- non institutional	\$18,200
42	33345	Rent Subsidy	\$10,000
42	32399	Home and vehicle Mod health and safety	\$4,830
42	33399	Other Basic Needs	\$5,000
42	41306	Medication Prescribing	\$3,350
42	42305	outpatient	\$3,350
42	42306	Prescription Meds	\$1,150
42	43301	Eval (Diagnostic) not related to commitments	\$3,350
42	44301	Crisis Evaluation	\$3,350
42	44346	Telephone Crisis Services	\$5,174
42	45323	Family Peer Support	\$4,600
42	45366	Peer Support	\$4,600

42	50360	Voc/Day Shelter Workshop	\$117,300
42	50362	Pre-Voc	\$17,900
42	50364	Job Development	\$7,000
42	50367	Adult Day Care	\$1,500
42	50368	Individual Supported Employment	\$36,600
42	50369	Group Supported Employment	\$2,000
42	50399	Day Hab	\$35,300
42	63314	RCF 1-5 beds	\$58,000
42	63315	RCF ID 1-5 beds	\$3,020
42	63329	SCL provided in an RCF	\$31,000
42	63399	transitional living	\$7,700
42	64314	RCF 6+beds	\$22,800
42	71319	Inpatient Mental Health Inst.	\$10,000
42	73319	Private/Public MH Hospital	\$10,000
42	74353	Sheriff Transport	\$2,050
42	74393	Legal Rep/Commitment	\$1,800
43	O4371	Information and Referral Svs	\$10,000
43	O5373	Public Education Services	\$10,000
43	37500	Case Management	\$3,600
43	22100	Salary - Region Social Work	\$6,227
43	22110	FICA	\$478
43	22111	IPERS	\$557
43	23376	Crisis Care Coordination	\$5,000
43	22113	Health Insurance	\$751
43	31354	Transportation-General	\$11,200
43	32320	Home Health Aide	\$13,300
43	32321	Chore Services	\$5,000
43	32322	Personal Emergency Response	\$2,800
43	32328	Home and Vehicle Mod	\$15,870
43	32329	SCL- non institutional	\$18,200
43	33399	Other Basic Needs	\$10,000
43	33345	Rent Subsidy	\$10,000
43	43301	Eval (Diagnostic) not related to commitments	\$3,350
43	44301	Crisis Evaluation	\$3,350
43	44346	Telephone Crisis Services	\$10,100
43	50364	Job Development	\$7,000
43	50368	Individual Supported Employment	\$11,600
SUB-TOTAL SERVICE BUDGET			\$2,958,659

44 ADMINISTRATIVE BUDGET			
4411	0	Block Payment Ringgold Admin	\$25,000
4411	10000	Salary Full Time	\$148,002
4411	10100	Salary Part Time	\$11,832
4411	11000	FICA	\$14,059
4411	11100	IPERS	\$14,012
4411	11300	Medical Insurance	\$39,014
4411	23200	Custodial Supplies	\$600
4411	25000	Motor vehicle fuels	\$800
4411	26000	Office Supplies	\$4,000
4411	26100	Magazines, Periodicals	\$45
4411	26200	Information Tech Supplies	\$250
4411	40000	Official Publications & Legal notice	\$500
4411	41200	Postage Mailing	\$880
4411	41300	E/e Mileage	\$3,200
4411	14100	Telephone	\$9,210
4411	42100	Information Tech Services	\$1,500
4411	42200	Education/Training	\$4,775
4411	43000	Lights/Power/Gas	\$3,500
4411	43200	Water/Sewer/Garbage	\$1,500
4411	44100	Building Repairs and Maintenance	\$1,000
4411	44000	Office IT equip repair& maintenance	\$2,000
4411	45000	Office Rent	\$2,500
4411	46000	Liability insurance	\$3,000
4411	46200	Real Property Insurance	\$2,184
4411	46400	Workman's Comp	\$1,500
4411	46500	Life Insurance	\$21
4411	47100	Custodial Services	\$500
4411	48000	Dues and Membership	\$19,000
4411	48900	Miscellaneous	\$100
4411	63200	IT Hardware	\$400
4411	63600	Office Equipment and Furn.	\$1,500
4412	42100	Purchased Admin	\$25,752
4413	95100	Regional Risk Pool Contribution	\$364,763
SUB-TOTAL ADMINISTRATIVE BUDGET			\$706,899

GRAND TOTAL Expenditure (SERVICES AND ADMIN)			\$3,665,558
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RISK POOL REVENUE FYE 2015

Account Number	Description	Dollar Amount
4030-2-60-4413-264300	MH-DD Risk Pool Allocation	\$364,763
Total Revenue	CROSS Mental Health Risk Pool	\$364,763

Risk Pool Expenditures

CROSS REGION ADMINISTRATION-Expenses			
4030	10000	Salary Full Time	\$9,040
4030	11000	FICA	\$692
4030	11100	IPERS	\$807
4030	26000	Office Supplies	\$100
4030	26100	Magazines, Periodicals	\$100
4030	41300	E/e Mileage	\$200
4030	42000	Accounting and Auditing	\$3,000
4030	42100	Information Technology	\$4,400
4030	46000	Liability insurance	\$3,000
4030	42500	Legal	\$3,000
4030	42900	Planning and Management	3000
		Total CROSS Risk Pool Admin	\$27,339

Financial Forecasting

Historical service utilization is the starting point for all financial projections. However, recent changes in the system including transition to residency and Iowa Health and Wellness Plan have provided challenges to using historic data.

Throughout the year CROSS staff, the regional advisory board and local stakeholders will identify unmet needs and areas for service development, and accounting for legislative action which will be incorporated into subsequent budgets.

Provider Reimbursement Provisions

The CROSS Region has a contracting process to initiate with current and new or potential providers of services to assure they meet the accrediting requirements, and are in good standing. The CROSS CEO will perform and maintain a record of the monthly exclusion review with the OIG. All providers will be asked to produce a copy of their licensure, accreditation or certification. All contracts will have applicable access standard incorporated into the contract with reporting requirements. All contracts and associated documentation will be kept in a central file located in the office of the Region's CEO.

Based on contracting criteria, the CROSS will contract with MHDS providers whose base of operation is in the Region to meet the service needs of the population. The Region may also honor contracts that other Regions have negotiated with their local providers and may choose to contract with providers outside of the Region. A contract may not be required with providers that provide one-time or as needed services.

Funding mechanisms utilized by CROSS may include vouchers and other non-traditional means to fund services. At this time, the CROSS utilizes fee for service funding as well as limited block grants for specific activities where billing based on individuals is impractical (example: emergency services, 24 hour telephone response, etc.) The Region will also be funding systems of care approaches such as integrated health homes. The region may choose to utilize start up grant funding for new services issued through a RFP process. CROSS provides funding by incorporating all available funding and insurance resources in its system of care. Care coordinators within the region will assess eligible applicants' resources, insurance, family and community supports and will utilize all sources of funding prior to accessing regional funds.

The Region will move toward outcomes-based funding and will examine ways to develop financial incentives for obtaining high performance individual outcomes and cost effectiveness. As part of the contracting process providers shall be asked to meet the applicable service access standards outlined in IAC 441-25.3.

CROSS will contract with traditional and non-traditional providers to ensure core services are available within the region. A non-traditional provider may be an individual, organization and/or business who deliver services in the consumer's home and/or other community setting.

Non-traditional providers typically are individuals, organizations, or businesses which do not provide MH/ID/DD services as a part of their normal business.

CROSS has identified the following providers currently contracting with the region. Additional providers may be added throughout the year as services are developed to meet the continuum of service needs of individuals. The CROSS region is in phase 3 of the establishment of Integrated Health Homes. Two Integrated Health Homes have been authorized in our region.

PROVIDER NETWORK	
CORE: Outpatient Mental Health Services, Peer Support, Crisis Evaluation, Family Support, Health Homes	
Community Health Centers of Southern Iowa, Health Home, Peer support, family support, Crisis Evaluation, Outpatient mental health services, medication prescribing and management, twenty-four hour access to crisis response, assessment and evaluation.	302 NE 14 th St, Leon, Iowa 50144: Ph: 641-446-2383 802 E Ackerley, Lamoni, Iowa 50140: Ph: 641-784-7911 204 S. Franklin, Corydon, Iowa 50060 (Set appointments through the Leon or Lamoni offices)
Cross Roads: Health Home, Peer support, family support, Crisis Evaluation, Outpatient mental health services, medication prescribing and management, twenty-four hour access to crisis response, assessment and evaluation.	820 N. Main St. #1, Osceola, Iowa 50213 Ph: 641-342-4888
Lucas County Health Center Outpatient mental health services, Crisis Evaluation, medication prescribing and management, assessment and evaluation, family counseling.	1200 N. 7 th St., Chariton, Iowa 50049 Ph: 641-774-3370
CORE: Inpatient mental health treatment Mental Health Institutes and Hospitals	
Clarinda Mental Health Institute	1800 N. 16 th ST., Clarinda, Iowa 51632 Ph: 712-542-2161
Mary Greeley Medical Center	1111 Duff Av e., Ames Iowa 50010 Ph: 515-239-2155
Mount Pleasant Mental Health Institute	1200 E Washington St., Mount Pleasant, IA 52641 Ph: 319-385-7231
CORE: CRISIS INTERVENTION SERVICES	
Community Health Centers of Southern Iowa, 24 hour / 365days- hotline number	302 NE 14 th St, Leon, Iowa 50144: Ph: 641-446-2383 802 E Ackerley, Lamoni, Iowa 50140: Ph: 641-784-7911

	204 S. Franklin, Corydon, Iowa 50060 (Set appointments through the Leon or Lamoni offices)
CORE: Day Habilitation, SCL, Home Community Based Services, Respite	
MOSAIC –ID only - SCL, Day Hab	405 East Mc Lane St., Osceola, Iowa 50213
Southern Iowa Resources for Families – Hab, BI, D/D and ID populations - SCL, Respite, Day Habilitation	1605 W 1 st St., Leon, Iowa 50144, Ph: 641-446-6808 103 S. Lafayette St., Corydon, Iowa, 50060 Ph: 641-872-1411
Crest Services – Hab, BI, D/D and ID populations SCL – daily and hourly, respite, CDAC, RCF	1221 Brookdale, Chariton, Iowa 50049 Ph: 641-774-5291
Ringgold County Supportive Services - ID pop only – Day habilitation	507 South Henderson Dr, Mount Ayr, IA 50854 641-464-2067
CORE: Case Management	
Decatur County Community Services – Case Management – ID, BI,DD, EW	201 NE Idaho St., Leon, Iowa 50144 Ph: (641) 446-7178
Southeast Iowa Case Management – ID, BI	103 South Clinton, Albia, IA , 52531 Ph: 641-932-5697 12 Washington Ave West, Albia, IA 52531. 641-932-2065.
CORE: Employment Services: Job development, prevocational services, supported employment	
MOSAIC – ID only Job development, prevocational services, supported employment	405 East Mc Lane St., Osceola, Iowa 50213 Ph: 641-342-6015
Southern Iowa Resources for Families Job development, prevocational services, supported employment	1605 W 1 st St., Leon, Iowa 50144 Ph: 641-446-6808 103 S. Lafayette St., Corydon, Iowa 50060 Ph: 641-872-1411
Ragtime- ID and MI population- Job development, prevocational services, supported employment	116 North 2 nd Street, Albia, Iowa 52531 Ph: 641-932-7813
CORE: HOME HEALTH AIDE	
Clarke County Public Health	134 W Jefferson St., Osceola, IA 50213 Phone: 641-342-3724
Decatur County Public Health	207 NE Idaho St., Leon, IA 50144 Phone: 641-446-7178
Lucas County Public Health	123 S. Grand, Chariton IA, 50049 b Phone: 641-774-4312
Monroe County Public Health	1801 South B Street, Albia, IA 52531 Phone: 641-932-7191
Ringgold County Public Health	119 S. Fillmore, Mt.Ayr., IA 50854Phone: 641-464-0691

Wayne County Public Health	417 S. East St., Corydon, IA 50060 Phone: 641-872-1167
CORE: Home and Vehicle Modification	
C&J Quality Jobs	610 W Maple St., Corydon, Iowa 50060 Phone: 641-872-3801
Circle of Life Rehabilitation Services	112 West Madison St, Mt Ayr, Iowa 50854 Phone: 641-464-8058
Hammer Medical Supplies	1801 2 nd Ave., Des Moines, IA 50314 Phone: 515-213-2886
CORE: Personal Emergency Response System	
Connect America	One Belmont Avenue, Suite 1205 Bala Cynwyd, PA 19004 President Healthcare Division: Richard Brooks

Additional Services:	Residential Care Facilities
Brees Rest Home	210 Washington Ave. E., Albia, Iowa 52531 Ph: 641-932-5517
New Venture	401 S. Washington, Corydon, Iowa 52531 Ph: 641-872-1524
Ringgold County Group Home	111 Ringgold St., Mt.Ayr, Iowa 50854 Phone: 641-464-2871
Work Activity	
MOSAIC – ID only work activity	405 East Mc Lane St., Osceola, Iowa 50213 Ph: 641-342-6015
Ragtime- ID and MI population- work activity	116 North 2 nd Street, Albia, Iowa 52531 Ph: 641-932-7813